

AGILE CLOUD FAX V1.1

Operation Manual



INTRODUCTION

Screen Setup (User Information settings)

This manual is for Agile Cloud FAX Ver1.1. This manual allows users to understand the setup correctly.

TABLE OF CONTENTS

PURCHASE FAX UNIQUE ID	3
GENERAL SETTINGS	4
USING WEB (SEND / RECEIVE)	5
USING WEB (LIST OF (SENT / RECEIVED) DOCUMENTS)	6
HOW TO USE EMAIL (SENDING)	7
HOW TO USE EMAIL (RECEIVING)	8
SENDING AND RECEIVING FROM THE T.37-SUPPORTED DEVICES	9

PURCHASE FAX UNIQUE ID

▶ Cart		▶ Purchase Unique			
Your Cart					
▶ Purchase					
Purchase Voip Products					
• Purchase Unique					
Purchase SIP Trunk					
Purchase Phone Number					
Purchase Options					
▶ Termination					
Terminate Unique					
Terminate SIP Trunk					
Terminate Phone Number					
Terminate Options					
▶ Your Orders					
Your Orders					
		UIDType	Tips	Monthly Cost(Exc. Tax)	Initial Cost(Exc. Tax) Number
		UID(SIP Phone)	標準的なIP電話機でのご利用	1,800	1,800 0
		mobility sip UID	スマートフォンや諸外国等のインターネットが遅い環境に、音声を圧縮することで最適化しています。	1,800	1,800 0
		softphone	弊社ソフトフォンをご利用の場合	1,800	1,800 0
		UID(FAX)	Web/メールからFAX送受信 ※ brotherMIP-3010 (VoIPルータ) でご利用の場合は、内線端末をご購入下さい。 ※ 020番号(D-Fax等)との発信は「KD」「ST」番号のみ可能です	1,800	1,800 0
		UID(WVPN)	ウィルコム端末を内線化 ※ウィルコムサービスは法人契約のみとなります。(個人事業主様は別途ご相談下さい。) ※キャンペーン価格	1,800	1,800 0
		UID(TelephoneConference)	電話会議室。内線、外線からの同時通話(最大5者まで)	1,800	1,800 0
		siwake	発信者番号の切り替えが可能 ※端末としてはご利用できません。	500	500 0
		transfer	携帯電話から03番号等で発信	1,800	1,800 0
		transfer call mk2	携帯電話から03番号等で発信。着信時に発信者の電話番号を表示。	3,600	3,600 0
		IVR	自動音声応答(曜日・時間・チャネル数指定可能)	1,800	1,800 0
		UID(Video Phone)	テレビ電話がご利用できます。	4,000	4,000 0

1

Purchase FAX Unique ID

Please login from Circle page to purchase a FAX Unique ID.

When using Brother MIP-3010 (VoIP router), purchase an extension device.

GENERAL SETTINGS

Settings

Base Setting

Sim-ring Setting

Voice Mail Setting

Your ID

Your Password

Call History

Inbound Calls

Outbound Calls

Voice Records

Voice Records

Contacts

Contacts List

Contacts Group

Exten. List

FAX

Fax Send

Fax History

Base Setting

UID1234567890

ログインサーバーVoipxxxx.agile.ne.jp

ログインID1234567890

内線番号未設定

発信者番号外線発信禁止

着信電話番号未設定

Fax受信形式設定PDFTIFF

Fax送信リトライ設定2

Fax送信用メールアドレス

Fax受信用メールアドレス

簡易ログインURL

送付先アドレスログインURLを変更して送信する。

alert_infoヘッダー設定無効有効

UpdateResetメールを送信

1

EMAIL ADDRESS FOR SENDING FAX

When sending email via FAX, set an e-mail address for the fax transmission.
※ One (1) Unique ID for one (1) email address setting is required. Sharing of email address with other Unique ID is not possible.

2

EMAIL ADDRESS FOR RECEIVING FAX

When receiving email via FAX, set an e-mail address for receiving FAX.
Notification will be sent to the confirmed email address.

USING WEB (SENDING AND RECEIVING)

Administration Unique

Unique

Select Language ▼

▶ Settings

Base Setting

Sim-ring Setting

Voice Mail Setting

Your ID

Your Password

▶ Call History

Inbound Calls

Outbound Calls

▶ Voice Records

Voice Records

▶ Contacts

Contacts List

Contacts Group

Exten. List

▶ FAX

Fax Send

Fax History

▶ Fax Send

宛先電話番号(改行区切り) ?

0356146922
0356148903

送信ドキュメント ?

Choose File

www-agile-ne-jp.pdf

FAX送信登録

SENDING METHOD

- 1

In the FAX document, press *Register Document Sending*.
- 2

Enter the FAX sending destination phone number in “Destination Phone Number”

In specifying multiple numbers, separate by using new row. Enter up to 1000 character for the destination phone number.
- 3

In “Document Sending”, select an image file.

Document Sending supports PDF, TIFF and JPEG. Send FAX by pressing "Send" button. Sending will start after a few minutes.

※ The user may send up to 5MB of image file per transmission.

USING WEB (DOCUMENT SENDING LIST (SEND AND RECEIVE))

Administration Unique

Unique

Select Language

Settings

Base Setting

Sim-ring Setting

Voice Mail Setting

Your ID

Your Password

Call History

Inbound Calls

Outbound Calls

Voice Records

Voice Records

Contacts

Contacts List

Contacts Group

Exten. List

FAX

Fax Send

Fax History

Fax History

登録日時

2013 年 08 月 01 日 ~ 31 日

相手電話番号

送受信区分

指定無し

ステータス

指定無し

送信待

再送待

通信中

完了

失敗

話中

Search

Prev

Page

区分	登録日時	完了日時	相手電話番号	ステータス	画像
受信	2013-08-05 12:21:03	2013-08-05 12:21:03	0671763981	失敗	
受信	2013-08-05 12:18:33	2013-08-05 12:18:33	0671763981	失敗	
送信	2013-08-05 12:18:12		0671763981	通信中	
送信	2013-08-05 11:50:10	2013-08-05 11:59:33	0000233548	失敗	

1

Sending (Receiving)

Select here when narrowing down sent (received) date and time.

2

Status

Unspecified: Documents that are refined searched using date and time of receipt and caller’s phone number.

Waiting for sending: Only document sending.

Waiting for resending: Document sending only. Retrying document. When the first sending/receiving failed, the next item will be prioritized.

Transmitting: Sending or Receiving.

Completed: Sending or receiving document completed successfully.

Failed: Sending or receiving documents failed. Failed will be displayed after 3 sending failures.

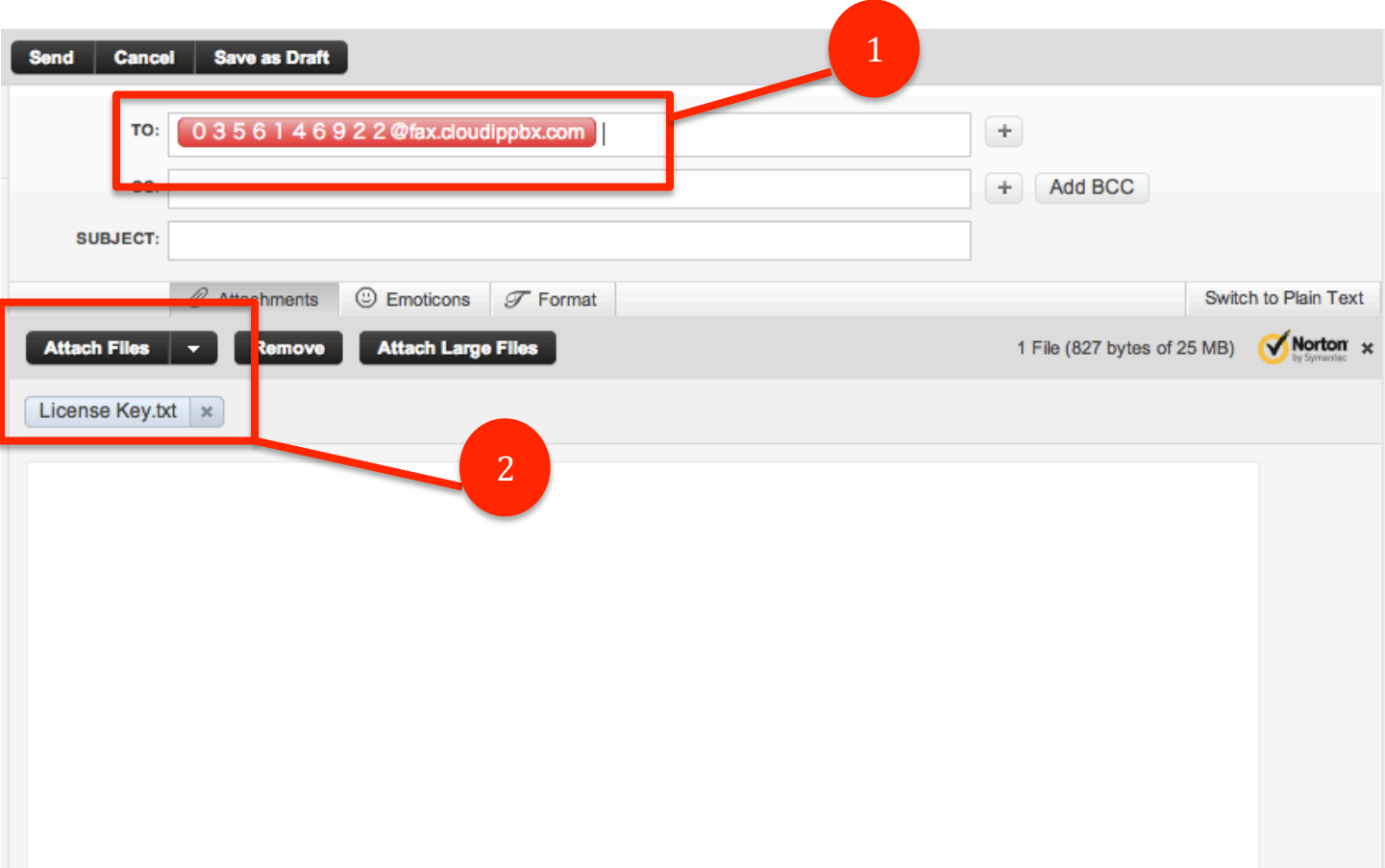
Line is busy: When at the process of receiving the document.

3

Image

Confirming the sent or received FAX image is possible.

How to use Email (Send)

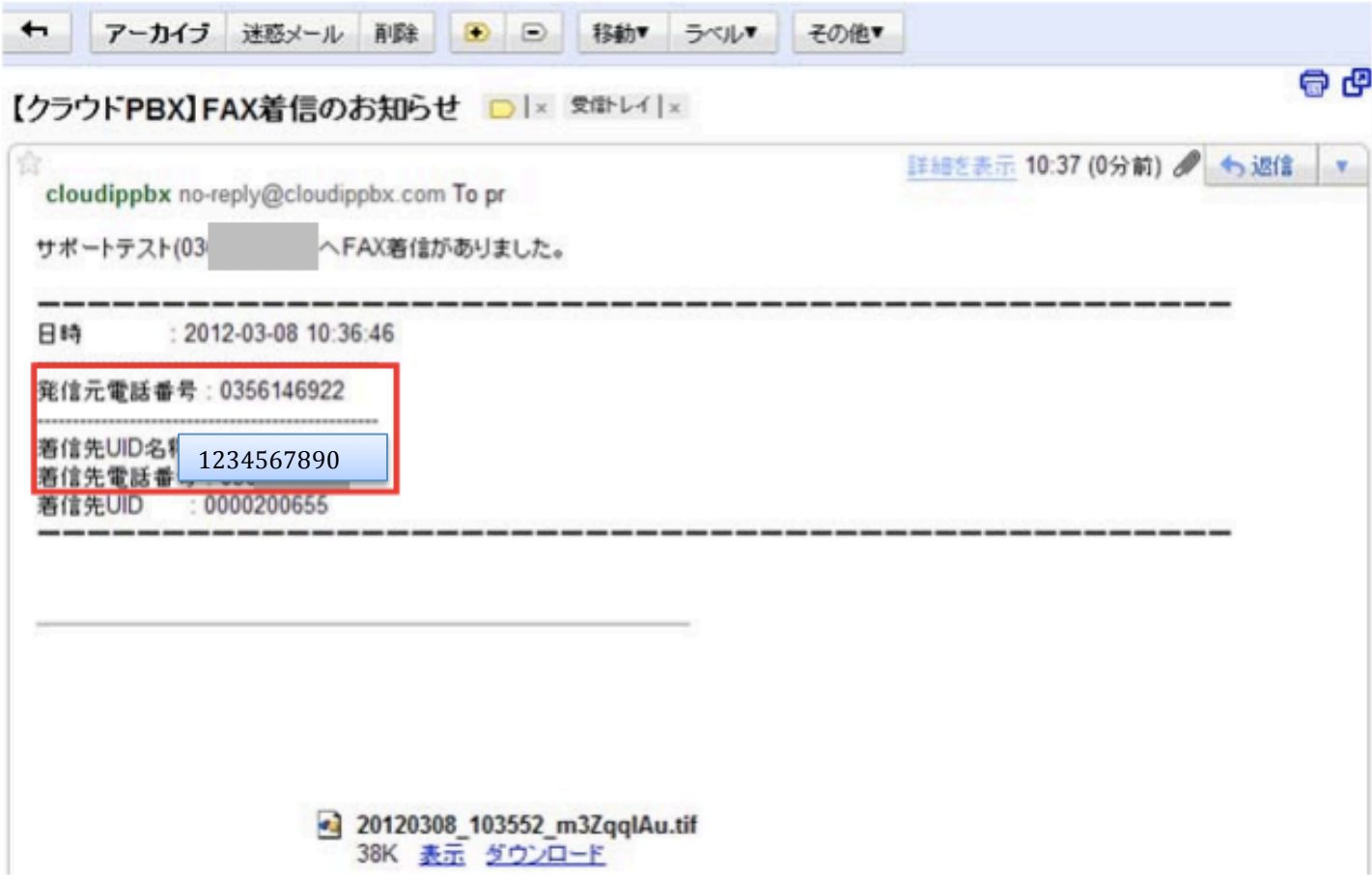


▼ SENDING METHOD

- 1 Send mail from e-mail address for FAX sending.**
In mail recipient, enter the FAX destination using this form:
Fax No. + @fax.cloudippbx.com
Example: 0312345678@fax.cloudippbx.com
- 2 Attaching FAX image.**
Document Sending supports PDF, TIFF and JPEG. Send FAX by pressing “Send” button. Sending will start in a few minutes.

- ※ Multiple destination is supported in multiple images.
- ※ The user may send up to 5MB of file per transmission.

How to use - Mail (receive)



▼ HOW TO RECEIVE

When receiving FAX, notification mail will be sent to the confirmed email set in the FAX.

Caller and callee phone number will also be included in the notification email.

FAX image can be confirmed from the notification email attachment.

TIFF is the only file format supported currently. However, PDF will be supported in the future.

※ When sending FAX, specifying multiple destinations can be done at once but simultaneous sending/receiving is up to the number of FAX Unique ID. Terminal extension is not integrated within the channel.

※ One (1) Unique ID is good for one email address only. Email address cannot be shared with other Unique ID.

※ Sending status is not included in the email. Send the transmission time to PDF.

T.37 Sending/Receiving from Compatible Devices

T.37 refers to an Internet FAX emailing system. It functions as a personal computer’s FAX software and composite device for business use.

Model	Remarks
Brother MFC-8890DW, MFC-9970CDW MFC-J6910CDW, MFC-J6710CDW	Supports T.37 function
Brother FAX-7860DW, Brother MFC-7460DN	Executing an update from Brother USA’s webpage would allow the internet FAX to work. For detailed method, see Brother FAS-7860DW, MFC-7460DN’s Firmware Update Method below.
Other product/s manufactured by Brother	Some product works well with this device. However, confirmation of operation in this company is not executed.
Product/s from other manufacturers	It works basically if T.37 when used. However, there is no guarantee that every T.37 compatible device will work well with this product.

BROTHER FAX-7860DW AND MFC-7460DN FIRMWARE UPDATE METHOD

- 1. **Download FAX driver and Internet FAX firmware.**
From <http://www.brother-usa.com/mfc/>, go to *Support*. Then, select *Downloads*.
Select the device model and download.
- 2. **Connect FAX to a network.**
- 3. **Run the downloaded .EXE file and update the FAX firmware.**

➔ Username: admin Password: access

※ When the FAX's memory is full or update cannot be done, restart the FAX machine.
This will allow the Internet FAX function to be used.

METHOD FOR SENDING AND RECEIVING

[Send]
Set the paper to the analog FAX machine. Enter the partner’s FAX number.
Fax No. + @fax.cloudippbx.com

[Receive]
When message transmits from a partner’s FAX machine to an Agile FAX number, it is possible to receive through the paper from the T.37 function.

T.37: Sending/Receive from Compatible Devices

- Example: FAX Model name; brother MFC-9320CW
- Use a non-SSL email account. (Refrain from using Gmail, Yahoo! and Hotmail accounts.)

1

From the Settings page, go to *Internet FAX Settings*.

2

Enter the *Internet Fax Settings*.

1

Brother Settings

1 Go to *POP3/SMTP*.

※ Turn the *Automatic Reception* ON.

I-Fax Settings

E-mail Send

E-mail Receive

Relay Function

Fax to Server

E-mail Send

Subject of Sent Mail

Internet Fax Job

Scan to E-mail Document

Image data has been attached.

Limit Size of Sent Mail

Off

On

Request Delivery Notification (Send)

Off

On

Configure POP3/SMTP

Cancel

Submit

Brother Settings

Network Configuration

TCP/IP

NetBIOS

Protocol

Configure POP3/SMTP

Status

Enable

SMTP Server Address

smtp.mail.yahoo.co.jp

SMTP Port

587

SMTP Server Authentication Method

none

SMTP-AUTH

POP before SMTP

SMTP-AUTH Account Name

_2000

SMTP-AUTH Account Password

Enter password

.....

Retype password

Printer E-mail Address

*****@yahoo.co.jp

POP3 Server Address

pop.mail.yahoo.co.jp

POP3 Port

110

Mailbox Name

_2000

Mailbox Password

Enter password

.....

Retype password

☐ Using APOP

Segmented Message Timeout

120 min

1

Set up POP3/SMTP

Outgoing mail server (SMTP)	Ex: smtp.●●●.co.jp
SMTP port	Ex: 587
SMTP-AUTH account name	Email address the user wishes to use
SMTP-AUTH account password	Email address password
E-mail address of the printer	Email address the user wishes to use
Incoming mail server (POP3)	Ex: pop3.●●●.co.jp
POP3 port	Ex: 110
Account name (user name)	Email address the user wishes to use
Password	E-mail address password

